

Manufacturer's Guarantee

1. WHAT THE GUARANTEE COVERS

- This guarantee covers defects in manufacture, materials or workmanship.
- This product is supplied for installation in homes.
- For a period of 5 years from the date of purchase our only obligation is to replace the defective non-electrical components of products at our discretion. Replaced products become our property and can only be disposed of with our authorisation.
- Electrical elements are guaranteed for 24 months from the date of purchase.
- Please inspect your product on receipt. In the unlikely event a product problem is noted prior to installation, you must refer back to us within 30 days. In the event of shipping damage you must refer back within 15 days. We cannot accept any claim outside this timeframe.
- Any claim made to us must be in writing and accompanied by a proof of payment showing the date of purchase.
- Should the product be deemed to be unsuitable through no fault of the manufacturer, we reserve the right to apply a 25% restocking charge. The purchaser is also responsible for the return of the product and its shipping cost.

2. WHAT THE GUARANTEE DOES NOT COVER

- General wear and tear.
- Damage arising from improper use or installation.
- Damage resulting from failure to maintain the product in accordance with the cleaning and care instructions quoted below.
- Damage arising due to connecting the product to an electrical supply not corresponding with the nameplate specifications, or due to power surges.
- Damage arising from installation not in accordance with electrical or plumbing codes, or use of accessories not approved by the manufacturer.
- No liability is accepted for any injury, loss of income, consequential damage to other household fixtures, fittings or furnishings arising from any claim, even if attached to the product.
- No liability is accepted for any labour or associated costs that may be incurred in the removal or installation of the product.
- Any freight charges, damages due to loss or damage in transit.
- Our obligation under this warranty is to the original purchaser only and may not be transferred if the product is sold to another party.
- As we are continually improving and developing our ranges we may not be able to provide an identical replacement for a defective product through the warranty period. Where an identical product is not available, we will supply a product of a value and such features as we consider appropriate in the circumstances.
- The replacement product will be covered under this warranty only for the balance of the original warranty period.
- This warranty does not affect your statutory rights. If any of the provisions above are contrary to any relevant legislation, then that provision shall be deemed to be excluded from the warranty and the rest of the provisions will apply.

This product should only be installed by a qualified tradesman.

Keep this warranty sheet along with your sales receipt together for future reference (electronic sales receipt acceptable). You must provide proof of payment to invoke this warranty.

If you have any queries or request further information contact Greened House via email at info@greenedhouse.co.uk